

Conflict Risk Assessment

SEVERITY		LIKLIHOOD
No Injury	1	Never
Minor Injury	2	Seldom
Injury	3	Possible
Serious Injury	4	Probable
Death	5	Always

X	5	4	3	2	1
5	25	20	15	10	5
4	20	16	12	8	4
3	15	12	9	6	3
2	10	8	6	4	2
1	5	4	3	2	1

Hazard	Risk	Risk Rating			Control Measure	Risk Rating		
		Severity	Likelihood	Risk Rating		Severity	Likelihood	Risk Rating
Lone Worker	Personal injury, conflict	↓	↓	↓	No lone working permitted when performing any operational function – all potential lone workers must have an 'escort' as necessary to mitigate against safeguarding issues	↓	↓	↓
Assault of other Conflict	Cause injury / death/ stress	3	3	9	No lone working permitted when performing any operational function. Volunteers are offered guidance in deflecting topics and issues and to remove themselves from any potential conflict. (Service users are asked to leave in the event of foul, threatening, abusive, intimidating language or behaviour)	3	2	6
Anti-Social Behaviour (Drunks)	Personal injury, conflict	3	3	9	Volunteers are offered guidance in deflecting topics and issues and to remove themselves from any potential conflict	3	2	6
Anti-Social Behaviour (Foul Language, Offending)	Personal injury, conflict	3	3	9	Volunteers are offered guidance in deflecting topics and issues and to remove themselves from any potential conflict. (Service users are asked to leave in the event of foul, threatening, abusive, intimidating language or behaviour)	3	2	6

Dated: 30th September 2023
Assessed by: CEO Meryl Prail